

IMPORTANT INFORMATION REGARDING YOUR UPCOMING CRUISE UPDATE: OCTOBER 29, 2021

Dear Valued Guests,

Well, we are a little less than two weeks to go before our departure, and certainly there have been some significant changes over the last couple of days, but I'm confident it will be "Smooth Sailing" from here.

I had originally planned to send all of you this note a couple of days ago, but the recent itinerary changes have preoccupied my time. The following is a chronological list of the most important steps to prepare for this upcoming cruise.

1. **Regent Online Check-In** – Most of you have already completed this step, however if you have not, here is what you need to do.
 - i) You'll Need:
 - (1) Your Credit Card
 - (2) A current Head Shot Photo of yourself
 - ii) Go to www.rssc.com
 - (1) Click on "my account"
 - (2) Sign in using the email and password you have already created
 - (3) Then choose "My Account"

IMPORTANT DATES:

March 17, 2021
Deposit Received.

June 14, 2021
Final Payment Made.

Guest Registration, Health Attestation & Ticket Contract Complete.

November 11, 2020
Reserve Shore Excursions.

August 13, 2021
5 of 6 Dining Reservations Completed.

October 21, 2021
Complete Online Check-In.

Choose “Complete Online Check-in”

This will trigger a list of areas to complete, they are:

- Guest Information – you should have already completed
- Health & Safety Attestation
- Security Photo
- Onboard Payment Method
- Security Video
- Arrival time at the port

Security Photo

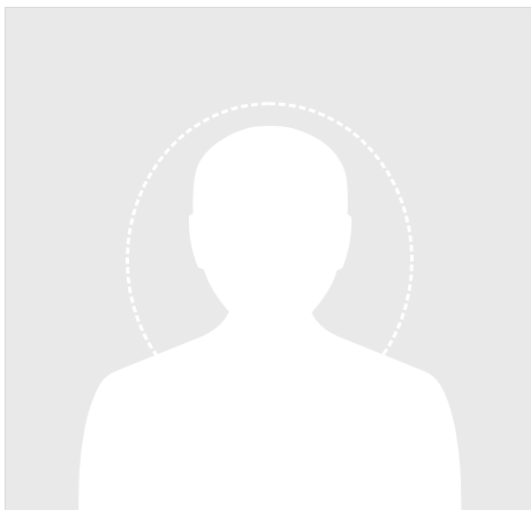


PHOTO REQUIREMENTS

- Photo must be in color.
- Do not wear a head-covering, unless for religious purposes. It must not cover the face.
- Do not wear sunglasses. Prescribed eyeglasses can be worn if they allow the eyes to be seen and do not cause a glare.
- Take picture at a distance no more than 1.5 feet (.5 meters) from the camera.
- Face the camera with a natural smile or neutral expression.
- Keep your eyes open, unless you have a medical condition that prevents you from doing so.
- The photo should be taken in even lighting so that your entire face is clearly visible. Neutral backgrounds are preferred.
- No one other than you may be in the photo.
- The photo should include the full head and down to your shoulders.
- The photo must represent your current appearance.

If your photo does not meet these requirements, it will be re-taken during the check-in process at the cruise terminal.



UPLOAD PHOTO



TAKE PHOTO



REMOVE PHOTO

SAVE

Adding Your Onboard Payment Method

USE THIS PAYMENT METHOD FOR

Please check the box next to the guests in your suite that you would like to use this method of payment for. If you would like to use a different form of payment for any other guests, you may enter those details when completing Online Check-in for that guest.

SANJAY GOEL

CATHERINE MCLELLAN

I authorize Regent Seven Seas Cruises to charge all folio purchases to my debit/credit card. I agree to be personally liable for all charges made by authorized guests listed above. I understand that Regent Seven Seas Cruises will obtain pre-authorization on my debit/credit card for all purchases. I have read and understand these terms and conditions.

Authorization holds are released from your debit/credit card account at the discretion of your card issuer and may take up to 30 days. Please contact your card issuer for details, if necessary.

SAVE

Safety Video – you must watch and acknowledge that you’ve watched this video

▶ Safety Video

✓ Complete



At Regent Seven Seas Cruises, the safety of our guests and crew is our number one priority. Please watch the video below in its entirety to familiarize yourself with the health and safety protocols and procedures in place onboard.

HEALTH AND SAFETY VIDEO



I CATHERINE MCLELLAN, have watched the Health & Safety Video and understand and accept all of the conditions for safe sailing in the video on behalf of and with the authority from OTHER GUESTS ON RESERVATION with his/her consent.

SAVE

Arrival Time At The Port – in order to facilitate a smooth check-in and the pre-boarding testing, an arrival time will be assigned. Your included transfers will be coordinated with this time as best as possible.

 Arrival Time at Port

 Complete



ARRIVAL TIME AT PORT

In order to account for ample social distancing, we are limiting the number of guests that may board throughout the day. Please select a time your party wishes to arrive at the pier from the available list below.

SELECT AN ARRIVAL TIME *

Nov 11 2021 12:00 PM



SAVE

Boarding Pass – once you've completed the above items, Regent will email you a Boarding Pass within 48 hours. **You will need to bring this with you to the pier for Embarkation.**

 Request Boarding Pass

Pending



In order to provide for a quicker, smoother experience at the cruise terminal, you must bring your Boarding Pass along with valid Proof of Vaccination, Passport and all Required Visas, if any, for each guest.

A COPY OF YOUR BOARDING PASS WILL BE SENT TO THE EMAIL ADDRESS YOU PROVIDED IN THE GUEST REGISTRATION STEP ABOVE WITHIN THE NEXT 24 HOURS. IF YOU WISH TO SEND YOUR BOARDING PASS TO A DIFFERENT EMAIL ADDRESS, PLEASE ENTER IT BELOW.

REQUEST BOARDING PASS

Please enter the email address you wish the Boarding Pass to be sent to below, and click Send Boarding Pass.

EMAIL ADDRESS FOR BOARDING PASS *

SEND BOARDING PASS

2) Passenger Locator Form (PLF) Requirements

- a) We have built voyage specific instructional forms that were included in our communication of Oct. 21st and again on Oct. 27th. You can also review them again here.
 - i) **Greece** – Required to be completed before you depart – at least 72 hours prior, you will receive a unique QR code (per family) via email immediately. You will need this either on your phone or a printed copy. We recommend you have a printed copy in addition to the electronic one. To review this PLF, please [CLICK HERE](#).
 - ii) **France** – Can be done at any time prior to the arrival in France. This “Covid-19 Pass” will allow you to enter restaurants and attractions during our visit. To review this PLF, please [CLICK HERE](#).
 - iii) **Spain** – This can only be completed within 48 hours of arrival and we will be working with the ship to assist you in this process. To review this PLF, please [CLICK HERE](#).

3) Preparing to Leave North America

- a) **Testing**
 - i) We recommend that all guests get a **PCR test no more than 72 hours** before they depart. This action will ensure your **maximum protection and coverage** in case you have contracted Covid-19. By testing negative before departure, in addition to Travel Insurance coverage from AIG, you will also be covered under the **Regent “Sail Safe”** program. For further details on this additional coverage, please [CLICK HERE](#).
- b) **Documentation**
 - i) **Passport**
 - (1) Your passport should be valid for at least **six (6) months following** the end of the cruise. We recommend that you also take 2 paper copies of your passport to keep with you, one while ashore, and one in your stateroom.

ii) **Covid Vaccine Certificates (original)**

(1) Please bring the **original copies of the vaccine certificates** as issued by the Health Care provider or Government. Your provincial “Vaccine Passport” or “QR” code is **not acceptable**.

iii) **Cruise Line Documents**

(1) In today’s modern age, all documents are electronic in nature. However, we will be shipping you a documents package via FedEx over the next several days. Our Customer Care team will be contacting you to confirm your delivery address over the next few days.

iv) **Air Tickets & Schedule Reverification**

(1) Most of you are travelling as part of Regent’s air-inclusive program, please **carefully review the air schedule** included in your documents package for any changes in your air schedule. It’s important to note that this time of the year, there are often schedule changes at all major airlines – schedule **reverification 24 - 48 hours in advance** is very important.

(2) Seat Selection/Frequent Flyer numbers – We are unable to do your seat selection in advance. Here are the numbers for carriers in question should you wish to do so – Please bear in mind there is often a fee for this service:

(a) Air Canada – 1-888-247-2262

(b) Lufthansa – 1-833-951-2503

(c) British Airways – 1-877-455-2488

(d) KLM – 1-866-434-0321

(e) United Airlines – 1-877-624-3653

(f) America Airlines – 1-800-433-7300

(g) Air France – 1-800-667-2747

4) Pre-Cruise Program in Athens

a) Transfers

- i) If you have purchased your air through the Regent air-inclusive program, your transfers either to the ship and/or the hotel in Athens are included. A representative will meet you near the baggage area and assist you to the transfer. We suggest you have some small currency bills for any gratuity for porters and drivers.

b) Hotel

- i) There are two principal hotels we are using in Athens:

Divani Caravel

2 Vassileos Alexandrou Avenue
Athens, 16121
+ 30 21 0720 7000

Grand Hyatt

115 Syngrou Avenue
Athens, 11745
+ 30 21 4402 1234

Your hotel stay is inclusive of room and tax, as well as a full breakfast the morning of Nov. 11. In order to facilitate smooth operations at the pier, Regent is staggering the transfers to the pier, and the details of your specific transfer timing will be provided at the hotel.

c) Optional Morning Tour of Athens

- i) We have been working on an optional morning tour of Athens, you will find the details below. The tour is a nominal **\$99.00 CAD/person** and needs a minimum number of 36 guests at this pricing.

We have contracted a first-class guide, bus assistant, whisper headsets, & water on the busses. The tour will drop you off at the ship at approximately 1:00 PM, you will have your embarkation Antigen Test

and board in time for lunch. Your luggage will have been transferred ahead of you and should be in your stateroom on arrival.

Should you wish to take advantage of this tour, please [CLICK HERE](#).

The proposed schedule is as follows:

- 8:00: Departure from the hotel
- 08:30: Arrive at the Acropolis with Guided Tour
- 10:25 Free time at Acropolis (for photos and getting back to the bus)
- 10:45: Departure towards Syntagma Square
- 10:55: Arrive Syntagma Square
- 11:00: Changing of the Guard
- 11:15: Walk towards Plaka with guide providing explanations
- 12:15 (strictly): Leave Plaka for the Pier

The **archaeological site of the Acropolis** includes the Propylae (that is the majestic entrance to the Acropolis), the temple of Victorious Athena (aka Athena Nike), the world-famous Parthenon (the main temple of Athena- patroness of the ancient city of Athens) and Erechtheion (or temple of the maidens with the famous Caryatid statues on the temple's northern porch). Also, the guests can oversee the Odeon of Herodus Atticus, an open-air theatre still used to this day.

5) Arriving At The Pier

a) Testing

- i) Regardless of whether you are arriving on the day of the cruise or prior, all guests will be required to take a Rapid Antigen Test. Once you've tested negative, you'll complete the embarkation process and proceed onboard. At this time, we anticipate that a further test may be required before arriving in Barcelona.

6) Social Events Onboard

Well, we've finally made it onboard! We have a number of programs planned to make the most of this incredible journey.

a) **Cocktail Parties**

- i) We'll start things off with a **Welcome Cocktail Party on Nov. 11th**, look for the invitation in your suite. Don't worry we'll be getting together a few times during the voyage with fun and exciting events!

b) **Group Dinners**

- i) Catherine and I are delighted to **host a number of group dinners** during the voyage – in all cases, we have essentially “taken over the restaurant” The three restaurants we have chosen are:

(1) Sette Marie – A delightful casual Italian themed meal with both indoor and outdoor seating.

(2) Prime 7 – One of the finest Steakhouse experiences at sea, featuring dry aged USDA Prime beef, and many other Steakhouse favourites.

(3) Pacific Rim – Regent's ode to Asian Cuisine, featuring dishes from Japan to Singapore and everywhere in-between.

c) **Ship Tour**

- i) We will also be hosting a detailed ship tour for those of you that have not sailed on this class of ship before and spend some time on why Regent is the most inclusive and overall best value in luxury cruising.

7) **Cruise Connections Exclusive Shore Excursions** – Many of you have registered for our special excursions, they promise to be very special, inclusive of lunch and a “cut-above” the standard cruise line programs. They are being administered by Regent, but we have had our hand in the process for many months. As these are unique programs, it is critical that we finalize these programs before Tuesday November 2, 2021.

We are still some distance from our minimums in a few cases, so we would appreciate your further review of these programs for **Istanbul, Ephesus and Barcelona** and would welcome your registration by [CLICKING HERE](#).

8) **Insurance Coverage** – If Covid-19 has taught us anything, it is to “expect the unexpected”. Travel Insurance and the protection of your investment, has literally *never been more important*. We are pleased to have included Trip Cancellation & Interruption for everyone (exception residents of Quebec)

a) Trip Cancellation & Interruption, for a review of the policy please [CLICK HERE](#)

b) Medical Insurance – For those of you that require out of country medical insurance, our program with TravelGuard AIG is exceptional. It has a coverage of up to \$2,000,000.00 CAD per person and **considers Covid-19 as an illness, and therefore fully treatable**. The feedback we have had from many guests (and several cruise line employees) is that this quality of coverage is virtually impossible to find. We strongly suggest that you review your current coverage to ensure you are protected. For details of our policy, please [CLICK HERE](#)

If you would like to take advantage of this coverage, please **contact Collette** at 1-800-661-9283 ext. 403 or collette@cruise-connections.com

Please note we **must issue your policy at least three days before** your departure from Canada.

9) **Itinerary Change** – At this time, Italy is not allowing ships to come from Turkey. This change has introduced **Dubrovnik and Corfu** as replacements as well as two Sea Days. We are currently working on additional onboard programming.

10) **Cruise Line Documents Delivery** – We will be contacting each of you to verify your courier delivery address by FedEx. This process should be completed by Friday, Oct. 29th.

BON VOYAGE!